

# Volunteer Role Profile



Volunteer Role

**English Support Volunteer**

Volunteer Manager

**Volunteer Coordinator**

Where you will be based

**Community**

## Why we want you

Epsom & Ewell Refugee Network is an enthusiastic group of local people committed to the common goal of helping refugees and asylum seekers who find themselves in this area and who need our help. We are part of the charity Good Company (Surrey) that also operates the Epsom & Ewell Foodbank.

## What you will be doing

- Supporting a refugee to help them learn English. This may be one-to-one in person within their home, at a mutually agreed location, or can be online via zoom, or other platforms.
- It could be teaching small English for Speakers of Other Languages from Beginner to Advanced, at the Hub in a group setting.
- We are also seeking 'conversation buddies' which involves regular speaking and listening one-to-one in an informal, but structured, conversation.
- Using your understanding of English and working with recommended teaching resources you will help the person grow in their understanding and use of the English language.
- Teachers should avoid conversations and questions around topics which may be disturbing or distressing to the person they are teaching..

## The skills you need

- Reliability, time management and organisational skills
- Interpersonal and communication skills
- Working independently and as part of a team
- A willingness to learn and also share your knowledge and experience to the benefit of other volunteers and fellow team members. Including attending training, e.g, regular safeguarding training.
- Problem identification, analysis and solving.

## What's in it for you

- Gain unpaid work experience: to prepare you for the demands of the working world if you are starting off in employment or changing careers.
- Give experience, enthusiasm and knowledge: an opportunity to give the experience and skills from your working and personal life to benefit others.

- Gain and develop transferable skills
- Develop personal confidence.

**Disclaimer**

As a volunteer who will be in direct contact with refugees and asylum seekers, you must provide character references and, if working with a vulnerable person, you may also be asked to undergo a DBS check.